

Courier collection service instructions



How to arrange for a courier collection from Soundbyte Solutions

We can arrange for a courier to collect directly from you at a small extra charge (this is added to the estimate). The equipment needs to be packaged and we need the following information to arrange the collection:

- The full address including department location.
- A contact name, phone number and email address.
- The dimensions and approximate weight of the box (max weight is 20Kg).

Please email this information to sales@soundbytesolutions.co.uk. We will confirm a collection date with you and email a shipping label for you to attach to the box. In the event of multiple items requiring servicing, we recommend grouping them up in the same package to save on collection fees, subject to the 20Kg limit.

If you need any further information, phone 0845 1235342.

If returning from non UK, please contact us for a quote.